

3
YEARS

Master Spas, Inc. ("Master Spas") warrants the Axis Cover System ("Cover") manufactured by Master Spas against defects in workmanship and/or material to the original retail purchaser from the date of original retail purchase. The Axis Cover System (Vinyl Cover Skin, Insulating Bag, Support Beams, Latching Components and associated hardware) is warranted to not deteriorate beyond usefulness due to defects in material and workmanship for a period of 3 years. The cover should be inspected before use and periodically thereafter for premature wear or deterioration that could result in unsafe conditions. Master Spas will replace defective parts or components in accordance with the provisions of this limited warranty.

EXCLUSIONS

This Limited Warranty is enforceable only by the original retail purchaser and covers the parts of the Cover only. Any and all other expenses associated with a warranty claim including onsite inspection, removal, replacement or transportation labor provided by a dealer or service center are the sole responsibility of the original retail purchaser. Normal wear, weathering, discoloring and/or fading is considered normal and excluded from this limited warranty coverage. Damage caused to the Cover or the failure of the Cover due to the following are specifically excluded from this Limited Warranty.

- Defects or damage relating to any other components or parts that are not specifically part of the Cover.
- Failure to maintain swim spa water chemistry resulting in rapid material discoloration, fading and/or deterioration. (i.e. PH outside of 7.2-7.6 and chlorine or bromine levels outside of 2.0-4.0ppm; see swim spa owner's manual for specific water maintenance requirements).
- Failure to maintain the Cover in accordance with the provided Cover installation and care guide.
- Negligence, abuse, misuse, vandalism, accidents, natural disasters, high winds, extreme weather conditions, acts of war or acts of God.
- Scrapes, rips, tears, punctures or similar damage caused by the cover being dragged across abrasive objects or coming in contact with abrasive or sharp objects.
- Scrapes, rips, tears, punctures or similar damage caused by the cover being rolled up with foreign objects present on the top of the cover (i.e. sticks and small branches).
- Ripped, torn or damaged stitching, vinyl, handles or locking straps due to failure to disconnect locking straps before opening, failure to remove snow, ice or other items from top of cover before opening or excessive force when opening, closing, moving or lifting the cover.
- Ripped or torn stitching or vinyl along perimeter vinyl skirt due to improper use of skirt to lift, move or roll cover open/shut or failure to fold up corner skirt before rolling cover open.
- Repairs or alterations to the Cover by parties other than Master Spas Inc.

WARRANTY REGISTRATION AND WARRANTY CLAIM PROCEDURE

In the event of a warranty claim of a defect in the materials or workmanship of the Cover covered under the provisions of this limited warranty; the original retail purchaser must first notify, in writing, the retail dealer who sold the Cover within ten (10) days of the initial discovery of defect. Detailed photos of the Cover should be provided for inspection and determination of the alleged warranty claim. If the retail dealer does not provide support, then the purchaser should contact Master Spas' customer service department, at customerservice@masterspas.com or provide written notice of the defect at the address below. Within a reasonable time of receipt of the notice of the warranty claim, valid proof of purchase and detailed photos of the alleged claim; Master Spas will inspect detailed photos of the Cover provided by the retail purchaser or, if necessary, arrange inspection of the Cover through the retail dealer or service center to determine if the alleged defect is covered under this limited warranty. If

it is determined that claim is not covered by this limited warranty, the cost of replacement is the sole responsibility of the purchaser. If it is determined that the defect is covered under this limited warranty; Master Spas, through the retail dealer or an approved independent service center, will authorize and provide replacement component(s) for the Cover or replace the Cover. Replacement items would be picked up at the retail dealer or service center location once received or shipped directly to the retail customer. Any labor costs provided by a retail dealer or service center to inspect, repair or replace the cover for the retail purchaser along with any freight and shipping costs of the replacement component(s) or Cover are the responsibility of the retail purchaser.

DISCLAIMERS

MASTER SPAS, INC. NEITHER ASSUMES NOR DO WE AUTHORIZE ANY OTHER PERSON TO ASSUME FOR US, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF COVERS MANUFACTURED BY MASTER SPAS, INC. THIS LIMITED WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO A PURCHASER AND MASTER SPAS, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM MISUSE OF THE SWIM SPA COVER OR CAUSED BY ANY DEFECT, FAILURE OR MALFUNCTION OF THE SWIM SPA COVER, WHETHER A CLAIM IS BASED UPON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, OTHERWISE ALL IMPLIED WARRANTIES ARE LIMITED IN DURATION TO TWO (2) YEARS FROM THE ORIGINAL DATE OF RETAIL PURCHASE. SOME STATES DO NOT ALLOW THE LIMITATION OF THE DURATION OF IMPLIED WARRANTIES, SO THIS LIMITATION MAY NOT APPLY TO YOU. THERE ARE NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, OF ANY KIND OR NATURE WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. SOME STATES DO NOT ALLOW THE LIMITATIONS OF REMEDIES SO THESE LIMITATIONS MAY NOT APPLY TO YOU.

⚠ WARNING AVOID DROWNING RISK
NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD
FAILURE TO FOLLOW ALL INSTRUCTIONS MAY RESULT IN INJURY OR DROWNING



MANUAL SAFETY COVER
IN ACCORDANCE WITH
ASTM F 1346-2010
4YE4

E358534



UNSAFE FOR
SITTING OR STANDING



6927 Lincoln Parkway • Fort Wayne IN 46804
260.436.9100 • 800-860-7727
www.masterspas.com

